

The Bank of Baker

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May 18, 2020

Dear Valued Customer,

As you may be aware, our bank lobby has been closed to walk in traffic since March 18, 2020 in response to the COVID 19 pandemic. This action was taken to protect our most valued assets, which are our customers and employees. We have been in communication with the Fallon County Health Department and the Montana Division of Banking and Financial Institutions throughout this closure period.

Based on the most recent information available, The Bank of Baker lobby will once again be open to the public effective May 18, 2020. We are excited to see our customers and look forward to serving you in person.

With that in mind, we have taken the following steps to promote the safety of customers and employees.

We have installed virus shield plexi-glass placed at all teller windows as well as the counters in front of the loan processors. There is a hand sanitizing station at our courtesy counter as well as bottles of sanitizers at all employee's work areas. We have face masks available for customers if you desire one but are not insisting that you wear them to enter the building. We worked with the Fallon County Health Department to place proper signage throughout the building to remind customers and employees of the importance of proper hand washing and social distancing.

Customers can continue to use their online banking/Netteller to conduct business as usual. We also have a new mobile banking app for customers who want to use their phones to conduct their banking (see separate announcement on The Bank of Baker App).

Coming soon is our new ATM machine, which will be located in the entrance to the bank lobby. Until further notice, The Bank of Baker will continue to waive all ATM charges related to customer's Bank of Baker debit card when getting cash from any ATM. Although your ATM receipt may show an ATM usage fee, that amount will be credited back to the customer's account. This will allow our customers access to cash in the most convenient and safest manner possible.

Thank you for helping us all stay safe during these challenging times.

Sincerely,



Shawn Wiseman

Chief Operating Officer

The Bank of Baker

Member FDIC